



Survivor

Polycarbonate Carwash Doors

Silver, Gold & Platinum Models Only

Five Year Limited Warranty

American Garage Door Supply, Inc. (Company) warranties to the original purchaser or original owner that all Survivor Polycarbonate Garage Doors sold by American Garage Door Supply, Inc. and all parts thereof are free from defects in material and workmanship under normal use and service. *See Exceptions*

The company's sole obligation under this warranty shall be limited to furnishing replacement parts (F.O.B Bemidji, Minnesota) for 60 months from the date of initial shipment by American Garage Door Supply Inc.

This warranty is void if the product warranted has been damaged by accident, abuse, misuse or neglect, negligence, improper installation or service, unauthorized modifications, misapplication or other use not arising out of defects in material and workmanship.

Warranty redemption requires verification of original purchase and ship date and completion of a return goods form. Returns are only accepted when a return authorization number has been provided by the Company before the product is returned.

General Conditions

The warranty set out in this certificate are the exclusive remedy for the original purchaser or owner in lieu of all other warranties; written, oral or implied (including any warranty of merchantability or fitness for purpose) and all other obligations or liabilities on the part of the Company. The Company neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale, installation or use of the Survivor Polycarbonate Carwash Garage Door or any parts thereof.

The Company will not be responsible for labor or shipping and handling charges for the analysis of a defective condition or for the replacement and installation of defective parts.

The warranty herein shall be null and void if the Survivor Polycarbonate Carwash Garage Door is not installed or serviced according to the Company's Installation Manual and instruction.

*This warranty shall not cover claims of condensation due to normal temperature changes. Normal maintenance components of the door are not covered. Items such as cables, hinges, springs, bearings and rollers have separate warranties.. Cable- 1 year, Springs- 100,000 cycles (up to 144ft²) Rollers- 3 years or 5 years depending on the model.

Written permission is required for the return of any parts or equipment and any such return must be on the basis of transportation charges prepaid.

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